

## HOVERBOARD IS OFF-BALANCE?

*Follow the steps below to re-calibrate (reset) it*

Off-balance in hoverboards can be caused by impact during shipment, or by the rider not distributing even weight to both legs while standing on the hoverboard. Fortunately, the balance of the foot pedals can be reset by following the easy steps below:

1. Turn off your hoverboard
2. Hold the power button down for a couple of seconds, you will see the front light of the hoverboard starts flashing rapidly
3. Let go of the power button. The front lights will continue flashing, but in a much slower speed.
4. Adjust the hoverboard to make sure both left and right sides are at the same height level. We recommend using tools such as a carpenter's level.
  - If you are not sure if both sides are leveled correctly, you can put the hoverboard back into the foam packaging and make sure it sits firmly in the foam so both sides are even.
5. Press the power button to turn the hoverboard back on

If re-calibrating doesn't solve the problem, please contact us at [customerservice@v-fire.us](mailto:customerservice@v-fire.us), or call our customer service number at (909)530-0818. Our office hours are 8AM to 5PM (PST), Monday to Friday.

Thank you for purchasing from V-Fire, we appreciate your business!